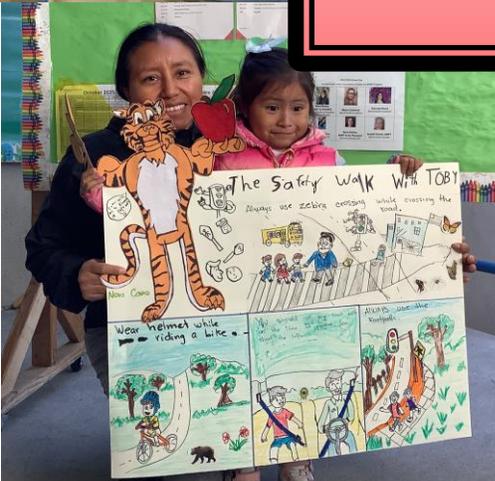




2024/2025 Annual Report

VOALA Head Start
&
Early Head Start

Los Angeles, San Fernando,
South Los Angeles



VOLUNTEERS OF AMERICA LOS ANGELES

NUMBERS	LA COUNTY		SAN FERNANDO		SOUTH LA		TOTALS	
	HS	EHS	HS	EHS	HS	EHS	HS	EHS
Children Served	1,095	483	379	273	513	171	1,987	927
Families Served	1,059	431	361	251	475	159	1,895	841
Pregnant Women Served (& Total Families)	N/A	23	N/A	N/A	N/A	N/A	N/A	23
Children with Disabilities Served (& Percentage)	269 (25%)	136 (28%)	74 (20%)	73 (27%)	70 (14%)	35 (20%)	413 (21%)	244 (26%)
% Completed Medical Exams (home)	94%	84%	98%	96%	96%	87%	96%	89%
% Accessible Dental Care	79%	75%	92%	77%	75%	76%	82%	76%
# of Meals Served	211,341		96,784		112,924		421,049	



ENROLLMENT

LOS ANGELES COUNTY HEAD START

JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
NA	86%	80%	84%	88%	91%	98%	100%	99%	100%	100%	100%

LOS ANGELES COUNTY EARLY HEAD START

JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
82%	84%	97%	96%	99%	96%	96%	99%	97%	100%	100%	99%

SAN FERNANDO VALLEY HEAD START

JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
NA	69%	69%	73%	74%	75%	75%	87%	87%	98%	98%	97%

SAN FERNANDO VALLEY EARLY HEAD START

JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
84%	84%	84%	84%	85%	83%	83%	81%	82%	100%	99%	98%

SOUTH LOS ANGELES HEAD START

JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
NA	72%	86%	87%	89%	92%	95%	99%	100%	100%	100%	100%

SOUTH LOS ANGELES EARLY HEAD START

JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
80%	84%	88%	89%	91%	86%	91%	97%	100%	100%	98%	98%



ELIGIBLE CHILDREN IN VOALA SERVICE AREAS - Based on ACS 2023 Survey (total of all families with children under 5 at or below 100% FPL by Zip Code) + 10% Over-income availability + 10% Children with special needs.

	LOS ANGELES COUNTY	SAN FERNANDO VALLEY	SOUTH LOS ANGELES
ELIGIBLE CHILDREN	14,906	4,615	4,493
CHILDREN SERVED	1,578	652	684
% SERVED	10.6%	14.1%	15.2%

VOALA service areas: The Eastern portion of the San Fernando Valley; East Los Angeles, the Southern Bay/Harbor Area of Los Angeles County, South Los Angeles, and parts of West Los Angeles.

CRITERIA FOR PRIORITY ENROLLMENT in response to the Community Assessment:

- Disability (IEP/IFSP)
- High Risk Family
- Immediate family member with disability or chronic illness
- Child recent physical indicates BMI is at 95th percentile
- Homeless Family
- Issues of Domestic Violence
- Literacy needs in the family's primary language
- Dual Language Learner
- Teenage Parent
- Child of an Incarcerated parent
- Child Protective Services
- Child with Asthma
- Five years old not ready for Kindergarten
- 5 Yr. Old (Kindergarten Unavailable)
- Mental Health issues
- Child with health issues
- Pregnant mother
- High Risk Pregnancy
- Child with other than biological parent
- Child in Foster Care/ Kinship Care
- Military family
- Supporting other family members
- Pregnant Teen
- Parenting Teen
- Returning child
- Single Parent
- Transitioning EHS Student to Head Start
- Families living near environmental hazards
- Families who have been crime victims



2024/2025 EXPENDITURES

	LOS ANGELES COUNTY		SAN FERNANDO VALLEY		SOUTH LOS ANGELES	
	HS	EHS	HS	EHS	HS	EHS
Personnel	10,602,657	5,127,518	3,701,884	1,843,977	5,753,095	1,395,328
Fringe Benefits	2,469,842	1,227,018	984,142	488,979	1,483,750	375,193
Travel	15,101	4,661	1,340	3,043	14,432	
Equipment	246,009	6,551				
Supplies	537,974	247,522	182,975	71,044	230,495	37,078
Contractual	47,508	19,543	19,876	9,964	26,561	6,830
Construction		2,199,930			980,670	19,467
Other	4,387,755	1,335,867	1,088,894	1,056,889	2,194,763	393,319
Direct Charges	18,306,846	10,168,610	5,979,111	3,473,896	10,683,766	2,227,215
Indirect Costs	2,430,711	1,105,291	751,247	408,856	1,309,321	304,125
TOTAL	20,737,557	11,273,901	6,730,358	3,882,752	11,993,087	2,531,340

Volunteers of America of Los Angeles (VOALA) demonstrated sound fiscal management and accountability measures in 2024/2025, as shown in the audit completed in December 2024 by Simpson & Simpson, CPAs. The complete audited consolidated financial statements of VOALA for FY 2025 may be obtained by contacting VOALA at 3600 Wilshire Blvd, #1500, Los Angeles, CA 90010.



PROGRAM REVENUE SOURCES

PUBLIC FUNDS RECEIVED 2024-2025

HEAD START	L.A. COUNTY	SAN FERNANDO	SOUTH L.A.	OTHER	TOTALS
BASIC	20,639,923	6,677,488	11,910,211		39,227,622
T&TA	97,634	52,870	82,876		233,380

EARLY HEAD START

BASIC	11,229,594	3,799,784	2,507,217		17,536,595
T&TA	44,307	82,968	24,123		151,398

CA DEPT. OF EDUCATION

State Preschool	2,937,875	652,960	220,128		3,810,963
CACFP	1,005,043	336,094	451,241	101,423	1,893,801
Child Development				2,149,622	2,149,622

OTHER FUNDING

Other Program Grants				164,251,083	164,251,083
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VOALA REVENUE SOURCES

PRIVATE FUNDS RECEIVED 2024-2025

Individuals	91,987
On-line giving	8,942
Corporations	18,021
Foundations	420,942
Bequests	266
United Way	340,488
VOA, Inc.	310,000
TOTAL	1,190,646

OTHER REVENUE FROM OPERATIONS

Government Fees: Direct Federal	102,218,059
State	42,897,925
Local	84,138,480
Other Revenue: Program Fees	8,715,588
Other	408,098
TOTAL	238,378,150

OTHER REVENUE FROM NON- OPERATIONS

Investment Earnings	2,985,881
Loss of Disposition of Fixed Assets	(249,402)
Realized / Unrealized Gains on Investments	11,950,040
Other	1,072,919
TOTAL Non-operating gains (losses)	15,759,438

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PARENT INVOLVEMENT

One of the key components for the success of the children is the participation and dedication of their parents and family members. We offer parent and family member activities including classes, trainings and workshops at all of our sites.

PARENT VOLUNTEER HOURS:

LOS ANGELES COUNTY

HEAD START	49,172
EARLY HEAD START	20,994

SAN FERNANDO VALLEY

HEAD START	17,710
EARLY HEAD START	8,840

SOUTH LOS ANGELES

HEAD START	15,545
EARLY HEAD START	6,964

POLICY COUNCIL:

The Policy Council is comprised of parents elected at each HS/EHS site and program and serves as a decision and policy-making body for the VOALA Head Start and Early Head Start programs. The Policy Council consists of committees that focus on specific areas of concern including bylaws, procedures, development, personnel, and finance. The Head Start Director selects the Community representatives.



PARENT ACTIVITIES

HEAD START / EARLY HEAD START

Parents Activities		
Parent Orientation	Employment Training/Resources	Kindergarten Coalition
Parent Center Committee meetings	Literacy training	PC Executive Officer training
Policy Council training	Autism and Care Packages	Creative Curriculum
Disabilities Training	Vaccine Clinics	Nutrition Workshop
Family Partnership Goal Setting Workshop	Parent Center Representatives training	ESL Classes
Parent Literacy training	Childhood Asthma training	Positive Parenting Program (Triple P)
	Financial Literacy training	Lead poisoning prevention
Identifying Families Strengths Workshop	Red Cross- Emergency Preparedness	California Shakeout
Domestic violence training	Financial Empowerment Workshops	Male Involvement activities 1. STEAM. 2. Literacy
Car Seat safety training	Oral hygiene	Father Ambassador Meetings
Kindergarten transition	Family Mental Health	Child & Family Outcomes
Health and Nutrition of Preschoolers	Wellness Workshops	Holiday Events/Donations
Financial Empowerment	Health and Mental Health Advisory Committee	Child Abuse and Neglect Training
Parent's Guide to Special Education	Parent and Child Intervention Summer Program	Positive Parenting Program
One Voice Gift Cards	Parent's Guide to Special Education	Parent and Child Intervention Summer Program
Growing Great Kids	Read Across America Week	211 Services
Ages and Stages: Developmental Milestones	Be A Hero Day – Take Your Child to School	Screen Time: The effects on social-emotional growth and development
Lending Libraries	Nurturing Fathers Workshop	Food Banks
Leadership Training	Walk and Bike to School	Virtual Nutrition Cooking Classes
Poison Control Workshops		



2025/2026 PROPOSED BUDGET

	LOS ANGELES COUNTY		SAN FERNANDO VALLEY		SOUTH LOS ANGELES	
	HS	EHS	HS	EHS	HS	EHS
Personnel	10,950,843	5,638,184	3,493,609	1,772,839	5,761,661	1,396,300
Fringe Benefits	3,130,000	1,597,000	1,012,000	502,000	1,637,000	396,000
Travel	8,550	14,530	2,090	9,260	12,515	4,180
Equipment			35,000	-	-	-
Supplies	533,815	271,646	117,050	134,416	353,262	55,490
Contractual	39,000	15,700	10,900	592,700	16,700	6,000
Other	3,268,535	1,105,045	1,057,980	662,908	1,910,935	277,120
Direct Charges	17,930,743	8,642,105	5,728,629	3,674,123	9,692,073	2,135,090
Indirect Costs	2,489,656	1,181,632	789,706	420,652	1,208,330	292,865
Totals	20,420,399	9,823,737	6,518,335	4,094,775	10,900,403	2,427,955





CHILDREN'S SERVICES



Volunteers of America®
LOS ANGELES



VOALA COMMUNITY SERVICES

Volunteers of America is one of Los Angeles' oldest and largest non-profit human services organizations. We are committed to serving people in need, strengthening families, and building communities. Established in 1896, Volunteers of America Los Angeles (VOALA) began with a Mission Hall, a home for orphaned children, and a prison reform crusade.

We work with men, women, families, seniors, and veterans, who are vulnerable to homelessness, substance abuse, unemployment, mental illness and crime, and who are ready to transform their own lives and become productive community members. We identify children and youth, who are at-risk of becoming the next generation of teen mothers, absentee fathers, and welfare recipients, and guide them on their pathway towards an educated and empowered future with needed resources.

VOALA designs programs to encourage positive development, promote self-sufficiency, and foster independence. Donors and funders recognize our ability to implement innovative programs with continual improvements resulting from ongoing evaluations.

We continue in the path of our founders, committed to finding solutions to the issues that burden us as individuals, and as a society. We retain the essence of their spiritual and social legacy with a broad scope of support and services for all - regardless of race, gender, age, or religious preference.

At VOALA, we believe all people have tremendous capacity for increased insight and self-sufficiency. We are dedicated to helping all people realize their full potential through relevant programs and services that have a deep impact. The results are a change in the way individuals see themselves and the world; broad, extending beyond individuals to their families and communities; and long lasting, extending beyond the time spent with us.



SOME PEOPLE CAN'T IMAGINE DOING WHAT WE DO. WE CAN'T IMAGINE NOT DOING IT.



Volunteers of America®
LOS ANGELES

VOALA CHILDREN'S SERVICES

CHILD DEVELOPMENT & EDUCATION All children enrolled in our programs receive educational experiences that are developmentally, culturally, and linguistically appropriate. Statutory requirements include outcomes that programs must strive for, so that the focus is on readiness to move to kindergarten. Literacy, numeracy, social and emotional are areas child development specialist are measuring for growth and development.

HEALTH Every enrolled child is expected to receive a broad array of health services including screenings and referrals, maintenance of immunization schedules, nutrition assessments and follow-ups, mental health assessments as part of initial screenings, and determination if any mental or physical delays are present. Our staff ensures that all children enrolled in the program receive health and dental services and have access to ongoing and routine health and dental care.

NUTRITION Enrolled children receive healthy meals, along with an assessment of their nutritional needs and the necessary follow-ups. Nutrition education is also available for parents and staff and incorporated into daily classroom activities for the children.

MENTAL HEALTH Mental health services are available to children and families, and include screening and assessments for children, training for parents and staff members, access to mental health professionals, and monitoring of all mental health services.

SERVICES FOR CHILDREN WITH DISABILITIES At least ten percent of funded enrollment is reserved for children with disabilities. We work with local education agencies, and other providers to recruit and serve this population. Children with suspected and identified disabilities receive appropriate services and support, as they are included into the different Head Start and Early Head Start program options.

FAMILY SERVICES We work with parents to create family goals and identify strategies to meet those goals. Family and Community services focuses on ensuring that services to families are available and their needs are met by connecting them to the appropriate community resources.





MISSION STATEMENT

Providing quality education and comprehensive services to children, families and communities through support, guidance, resources and advocacy.

Volunteers of America Los Angeles (VOALA) Children's Services programs base their services on the premise that all parents, expecting either a child or who have children, share common needs, and that low-income families will benefit from a comprehensive services program.

To this end, we collaborate with the entire family as well as community partners to increase awareness; provide resources, education and information that connects families to the community, adapting pro-actively to the rapidly changing economy that affects families served; and build trust and relationships with families and staff that reflect the community.

We hold a firm belief in the innate health and unlimited potential of all people. We know that children thrive in a nurturing environment and become more cognitively, socially and emotionally developed when they participate in early education programs.

The skills and confidence gained by children and their families at VOALA Head Start and Early Head Start programs promote a stable home life and ensure a smooth transition for the children into kindergarten and beyond.





PREPARATION FOR KINDERGARTEN

VOALA has established a school readiness plan to prepare children for kindergarten. The agency uses Desired Results Developmental Profile (DRDP 2015) assessment data of the children to establish school readiness goals that align with the California Early Learning Foundation and the Head Start Early Learning Outcomes. The agency uses the Creative Curriculum to plan daily activities in the classroom, allowing children to have choices and learn independently, respect others, and develop social skills. VOALA uses the DRDP 2015 twice a year to identify the progress of growth & development in children. Teachers use data collected from the DRDP 2015 to plan individualized activities for children and to monitor their progress throughout the year. The agency uses the Classroom Assessment Scoring System (CLASS) twice a year for center-based teachers and the Home Visitors Rating Scale (HOVRS) for home visitors as a professional development tool to promote evidence-based practices for improving preschool classroom teacher-child interactions and teaching practices. The agency conducts transition activities throughout the year. These activities include:

- Kindergarten Coalition Meetings with local Elementary School teachers and administration.
- Spring Parent conference with materials and information on the transition to kindergarten.
- Transition Backpack with home activities & materials to prepare children for kindergarten.
- Transition Parent Training at the site level to connect families with district personnel and guide them through the process of enrolling children in kindergarten.
- Introduce children to Cafeteria Style Meals so children acquire the needed skills for a smooth transition.
- The agency provides Literacy Backpacks and Classroom Lending Libraries so children will be familiar and be successful utilizing the schools and public libraries.





COMMUNITY ASSESSMENT SUMMARY

Identification and Priority of Needs

Summary Report

Health – Community outreach and parent education to address the importance of dental exams and reducing cavities.

Nutrition – Provide families resources, consultation, and classes that address child obesity and food insecurity.

Mental Health – Provide child development and wellness parent education through the Positive Parenting Program and provide effective mental health referrals that can help prevent or mitigate the damage from abuse and neglect.

Family and Community Engagement – Support families, affected by unemployment, by connecting them to job training, vocational programs, and employment agencies to create opportunities to secure employment. Establish internal programs that can move families towards employment in the child development or family advocacy field.

Safety – Work with government officials to monitor, reduce, and prevent man-made hazards that could potentially affect the health of children and families in the communities we serve.

Child Enrollment – Continue to serve the children with the highest need for our program. Pivot towards the age range where children are least likely to be served by a child development program.





OHS SECRETARY’S REPORT

From December 2, 2025 to December 4, 2025, the Administration for Children and Families (ACF) conducted a Focus Area 1: Program Systems Review (FA1) monitoring event of Volunteers of America of Los Angeles. The following Grants were reviewed: 09CH012280, 09CH012430, 09CH013244. All program areas were found to be in compliance.

2025 CLASS scores

Domain	LAC	SFV	SLA	Average for All 3 Programs
Emotional Support	6.01	6.22	6.21	6.15
Classroom Organization	5.18	5.89	5.6	5.56
Instructional Support	3.5	2.98	2.67	3.05

